

SW-02519A-06-0015



0000046168

ORIGINAL  
ARIZONA CORPORATION COMMISS  
UTILITY COMPLAINT FORM

4700

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2006 - 50713

Date: 3/29/2006

Complaint Description:      08A   Rate Case Items - Opposed

First:

Last:

Complaint By:      **Lawrence**

**Newman**

Account Name:      Lawrence and Christine Newman

Home: [REDACTED]

Street:      [REDACTED]

Work:

City:      Gold Canyon

CBR:

State:      AZ      Zip: 85218

is:

Utility Company.      **Gold Canyon Sewer Company**

Division:      Sewer

Contact Name:      [REDACTED]

Contact Phone:      [REDACTED]

Nature of Complaint:

Docket no. SW-02519A-06-0015

[REDACTED]

Sent: Tuesday, March 28, 2006 10:04 AM

To: Bradley Morton

Subject: Proposed Gold Canyon Sewer Rate Increase

Dear Mr. Morton:

We have recently received information that Gold Canyon Sewer is requesting an exhorbitant 100% increase in their residential monthly charge (\$35-->\$70).

We are requesting that you and the commission thoroughly review the basis for such an increase. It is our understanding that they sent out a circular some years ago when they were upgrading their facilities that indicated there would be no increase in rates.

My wife and I are on a fixed income and find it outrageous that Gold Canyon Sewer is requesting such an increase.

Lawrence and Christine Newman

[REDACTED]

(4)

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

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## UTILITY COMPLAINT FORM

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Opinion entered and docketed, rate case process explained.

\*End of Comments\*

Date Completed: 3/29/2006

Opinion No. 2006 - 50713

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SW-02519A-06-0015

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50712

Date: 3/29/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Tom

Mullins

Account Name:

Tom Mullins

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Gold Canyon

CBR:

State:

AZ Zip: 85218

is:

Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket no. SW-02519A-06-0015

Consumer verbalized his opinion against such a high rate increase.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion entered and docketed, rate case process explained.

\*End of Comments\*

Date Completed: 3/29/2006

Opinion No. 2006 - 50712

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SW 02519A-06-0015

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50716

Date: 3/29/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Linda

Herman

Account Name: Linda Herman

Home: [REDACTED]

Street: n/a

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket no. SW-02519A-06-0015

Voicemail from consumer against rate increase.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Called consumer and left voice confirming docketing of opinion.

\*End of Comments\*

Date Completed: 3/29/2006

Opinion No. 2006 - 50716

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100-02519-06-0015

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2006 - 50714

Date: 3/29/2006

Complaint Description:      08A Rate Case Items - Opposed

First:

Last:

Complaint By:      **Bob**

**Mulhair**

Account Name:      Bob & Delna Mulhair

Home: [REDACTED]

Street:      n/a

Work:

City:      Gold Canyon

CBR:

State:      AZ      Zip: 85218

is:

Utility Company:      **Gold Canyon Sewer Company**

Division:      Sewer

Contact Name: [REDACTED]

Nature of Complaint:

Docket no. SW-02519A-06-0015

From: Bob Mulhair [REDACTED]  
Sent: Tuesday, March 28, 2006 1:21 PM  
To: Bradley Morton  
Subject: Gold Canyon Sewer

Dear Brad;

Just a note to give opposition to the proposed sewer increase. The rate of \$35.00 a month is high considering we are only here for six months.  
Is there a logical reason why the sewer rate isn't based on water usage like most municipalities? I should not be paying the same sewer rate as year-around residents.

Bob & Delna Mulhair  
Gold Canyon  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton  
Sent: Wednesday, March 29, 2006 9:46 AM  
Cc: Bradley Morton  
Subject: RE: Gold Canyon Sewer

Your opinion has been received and docketed.

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\*End of Comments\*

Date Completed: 3/29/2006

Opinion No. 2006 - 50714

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: (6 [REDACTED])

Priority: Respond Within Five Days

Opinion No. 2006 - 50717

Date: 3/29/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Donald

Johnstone

Account Name: Donald Johnstone

Home: (000) 000-0000

Street: n/a

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket no. SW-02519A-06-0015

From: Donald Johnstone [REDACTED]  
Sent: Wednesday, March 29, 2006 9:54 AM  
To: Bradley Morton  
Subject: gold canyon sewer service

we are winter residents ,who own a home in gold canyon. we only use the sewer service about 5 months per year ,but pay for the full year. the sewer company said that if they got permission to expand that they would not raise rates. what happened to that? we feel that we and many other retirees are being taxed and over charged to the point that we may leave gold canyon. thank you .donald and neva johnstone.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton  
Sent: Wednesday, March 29, 2006 10:05 AM  
To: 'Donald Johnstone'  
Subject: RE: gold canyon sewer service

Your opinion has been received and docketed.

From: Donald Johnstone [REDACTED]  
Sent: Wednesday, March 29, 2006 9:54 AM  
To: Bradley Morton  
Subject: gold canyon sewer service  
\*End of Comments\*

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UTILITY COMPLAINT FORM

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Date Completed: 3/29/2006

Opinion No. 2006 - 50717

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